

Hospital services

It is our privilege to welcome you to Baptist Medical Center Beaches. We want you and your visitors to be comfortable. This short guide lists services for your convenience.

Communication services

We are committed to ensuring that effective communication is provided to all our patients by means of spoken language or sign language interpreters as well as communication aids and equipment. If you are in need of communication services, please contact the Office of Interpreting Services at extension 22435.

Telephone calls

Family and friends may call your patient room directly by dialing 904.627 + the room number. Only emergency calls are accepted from 10 pm to 7 am. For your safety, please give personal information over the phone only to family and friends.

Visiting hours

Most areas of the hospital have open visiting hours and we encourage friends and family to visit our patients often. Generally, we request that there be only two visitors in a room at any one time. Patients can welcome visitors of their choice including, but not limited to, a spouse, a domestic partner, (including a same-sex domestic partner), another family member or a friend. Family areas are provided throughout the hospital. If the patient is in intensive care, please consult with the care team for the best time to visit.

Patient concerns

For concerns regarding patient care please call 904.627.2273. We work to identify solutions to questions, concerns, and problems that may arise. Our goals are to provide patients and families the opportunity to express feelings about issues that have not been resolved, work to resolve these issues in a timely matter, and improve the experiences of our patients and families.

Social Services

Social workers and case managers can help you plan your discharge, assist with home health and medical equipment needs, and identify community services, counseling services, transportation and more. Ask your nurse to request this service as needed.

Spiritual Care

Because Baptist Health is committed to providing holistic treatment of mind, body, and spirit, a chaplain is available 24 hours a day. On weekdays, as spiritual and emotional support is needed, please call 904.321.3518. In evenings and on weekends, please ask your nurse to contact the on-call chaplain. In addition, Gitti's Chapel [located on the 1st floor of the hospital] is open at all times for prayer and meditation for people of all spiritual traditions. Our team is committed to helping you and your loved ones.

Vending machines

- Main hospital building, 1st floor, in the dining room
- Emergency Center (end of hallway near emergency center)
- Wilson/Epstein Building, in the Women's Imaging waiting area

ATM locations

Main hospital building, 1st floor, next to the Gift Shop

Dining

Cafeteria:

Main hospital building, 1st floor

Hours: 7 – 10 am, 11 am – 2 pm, 4 – 6 pm;

Wednesdays 4 pm – 7 pm

- Features hot breakfast, lunch entrees, soup, salads, sandwiches and pizza

Seaside Café

Main hospital building, 1st floor (Surgery area)

Hours: Monday - Friday, 6:30 am - 2 pm

- Features Starbucks coffee with select baked goods, grab-and-go salads and sandwiches, packed snacks and sodas

Gift shop

Main hospital building, 1st floor

Hours: Weekdays, 9 am – 5 pm, Saturday, noon – 5 pm

Baptist is smoke- and tobacco-free

Smoking and tobacco product use are prohibited on all Baptist properties, including all buildings, parking lots, garages and grounds.

**For up-to-date hospital information, visit baptistjax.com/beaches
(<https://baptistjax.com/beaches>)**