

# Family Advisory Council (FAC)

A Family Advisory Council (FAC) is a group of parents, guardians, family members, and caregivers who work with healthcare organizations to improve the patient experience:

## Purpose

FACs help healthcare institutions understand the perspectives of patients and families, and identify their needs. They also help bring together the views of patients and clinicians.

For more information and/or to complete a membership application, please contact Fern Hannigan  
(mailto:[Fern.Hannigan@bmcjax.com](mailto:Fern.Hannigan@bmcjax.com))

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## How they work

FAC members collaborate with healthcare leadership and team members to provide guidance on how to improve the patient experience. Baptist Health's FAC meets virtually on a quarterly basis to help improve quality, safety and the patient experience.

## Benefits

FACs can positively impact care and help strengthen patient- and family-centered care. They also help healthcare organizations learn from the diverse perspectives and lived experiences of their patients.

## Are you interested in becoming a member?

We are actively seeking a diverse and inclusive membership to join our FAC. We look to recruit a wide range of families that have a child or children using any of the many Baptist Health services. This includes families from different cultural, ethnic, and socioeconomic backgrounds, as well as those with varying healthcare needs and experiences. Your unique experiences and perspectives are invaluable in helping us improve our services.