

Our Hospital is a Healing Environment

Baptist Medical Center Clay cares deeply about the safety of everyone at our hospital.

Hundreds of adults and children come to our hospital each day. We are here to provide excellent health care in an environment that is safe.

Our pledge to you is that we will treat you with respect. We ask that patients, family members and visitors treat each other and the hospital staff with respect.

Baptist Medical Center Clay does not permit:

- Abusive language
- Disruptive outbursts
- Harassment
- Threats
- Violence
- Weapons

These behaviors will be addressed by health system policies. Individuals will be given every opportunity to modify their behavior. We will do our very best to support the patient / family as they modify their behavior. However, certain behaviors or the possession of a weapon can and will be immediately addressed. Depending on the circumstances, this can include dismissal from the hospital and/or arrest by the local law enforcement.

If you see someone exhibiting any of these behaviors or with a weapon, please call Protective Services at 904.516.1260 or notify a member of our staff.

Thank you for helping us keep Baptist Medical Center Clay a safe place for everyone.

Aggressive behavior will not be tolerated.

Examples of aggressive behavior include:

**Physical
abuse**

**Verbal
harassment**

**Abusive
language**

**Threats or
intimidation**