

Purposeful rounding

Your safety and care are our first priority. We believe that by having a team member check on you hourly, we can make sure you are safe and comfortable. You will see one of us in your room frequently during your waking hours. We will always want to check on you:

- **Comfort** – do you need help moving to a different position? Is everything within your reach? Is the temperature and the environment what you need?
- **Personal needs** – do you need to use the bathroom while we are here? Anything else you need?
- **Pain level** – how is your pain? (and your need for relief)

You can certainly call us in between visits, but know that we will be checking on you regularly. If at any time during your stay you have a question or concern, please let your nurse or the nurse manager know so that we can provide a solution.



Bedside shift report

Another way we surround you with care is nurse-to-nurse communication with you at each change of shift, at your bedside. This allows the three of you to collaborate on next steps in your care. With your approval, your loved ones are also welcome to join these discussions, which typically occur daily between 6:45 and 7:15, both in the morning and in the evening. We encourage you to ask questions and share your preferences during these bedside shift reports.

