

Discharge lounge

Patient Hospitality Suite

When can I go home?

This is a frequent question asked by our patients and their family members. Understandably, you want to get back to your home and normal routine. A member of your health care team will discuss going home plans with you, including home care, medications, follow-up appointments and other instructions to make your transition from hospital to home as smooth as possible. If you do not have transportation when it's time to leave, we have a comfortable place for you to wait in our Hospitality Suite.



What is a Patient Hospitality Suite?

It is a comfortable and convenient place for patients who have been discharged but are waiting for transportation home. To reach a health professional in the Hospitality Suite or to let us know what time you will pick up a patient, please call 904.202.9580.

Patient Hospitality Suite amenities

While waiting for your ride, you can rest comfortably in a recliner, enjoy a snack, read or watch television.

How to find us

We're located on the 4th floor of the Heart Hospital. Enter through the Heart Hospital entrance and take the elevators up to the 4th floor. The suite is directly in front of the 4th floor elevators.