

Welcome to Baptist Medical Center Jacksonville

On behalf of our physicians, nurses, team members and volunteers, we would like to extend a warm welcome to Baptist Jacksonville, the flagship hospital of the Baptist Health system.

We are honored to provide your care and want to do everything we can to make your experience with us the very best it can be. We consider every single one of our team members at Baptist Jacksonville to be a caregiver; they are here to help you in any way they can.

Our hospital is nationally recognized for high-quality patient care and is one of the few in the country to have earned Magnet status by the American Nurses Credentialing Center, in recognition of our continuous focus on quality, dedication to providing patient-centered care and teamwork among all medical disciplines.



Patient and family communication is very important to us. That's why the nursing staff on your unit is committed to keeping you and your loved ones informed, listening carefully to your questions and concerns and responding to your needs in a timely manner. **If you have any questions during your stay, your direct caregiver or nurse manager will want to know, so please speak up. They are here to help.**

Our role as hospital administrators is to serve you. So, **if we can be of additional assistance, please do not hesitate to contact us at any time.** Making ourselves available to you, day or night, is just one of the many ways we are changing health care for good at Baptist Jacksonville.



**Nicole B. Thomas, MHA,
FACHE**
Hospital President



**Christine Smith, MSN, RN,
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*Vice President, Patient Care
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