

# Our hospital is a healing environment

Wolfson Children's Hospital cares deeply about the safety of everyone at our hospital.

Hundreds of adults and children come to our hospital each day. We are here to provide excellent health care in an environment that is safe.

Our pledge to you is that we will treat you with respect. We ask that patients, family members and visitors treat each other and the hospital staff with respect.

Wolfson Children's Hospital does not permit:

- Abusive language
- Disruptive outbursts
- Harassment
- Threats
- Violence
- Weapons

These behaviors will be addressed by health system policies. Individuals will be given every opportunity to modify their behavior. We will do our very best to support the patient / family as they modify their behavior. However, certain behaviors or the possession of a weapon can and will be immediately addressed. Depending on the circumstances, this can include dismissal from the hospital and/or arrest by the local law enforcement.

Additionally, Wolfson Children's Hospital established a Hit-Free Zone to create and reinforce an environment of comfort and safety for patients, families and staff working at our facility.

A Hit-Free Zone means we won't tolerate:

- An adult hitting a child.
- An adult hitting another adult.
- A child hitting an adult.
- A child hitting another child.

Anyone engaging in these behaviors will be asked to stop for the safety of everyone. Find out more about parenting solutions at [WolfsonChildrens.com/Parenting](https://www.wolfsonchildrens.com/Parenting) (<https://www.wolfsonchildrens.com/about/positive-parenting>) .

If you see someone exhibiting any of these behaviors or with a weapon, please call Protective Services at **904.202.1355** or notify a member of our staff.

Thank you for helping us keep Wolfson Children's Hospital a safe place for everyone.

*Prepared in partnership with the Wolfson Children's Hospital Family Advisory Council*

# Aggressive behavior will not be tolerated.

Examples of aggressive behavior include:

**Physical  
abuse**

**Verbal  
harassment**

**Abusive  
language**

**Threats or  
intimidation**



## Security Notice

**Firearms, knives and other weapons are not permitted, regardless of carry permit.** Patients and visitors will be screened by a weapons detector to enter the facility. *Thank you for keeping our team members, patients and visitors safe!*