

# Photo, video and audio recording guidelines

We know there may be times during your visit when you would like to take photos, videos or audio recordings. Please help us protect the privacy and safety of our patients, families and team members by following the guidelines below:

## Stop and ask

### Do I have permission?

Taking photos and videos during patient care and procedures is not permitted. You may, however, take photos or videos of yourself and your family members, but must always respect the rights and privacy of other patients, their families and our team members. Do not take photos, videos or audio recordings of anyone without their permission.

## Be part of our promise

### Am I respecting others' privacy?

We know you want to share your experience with friends and family, and we encourage you to do so. However, if a team member believes patient care is being compromised or a patient's privacy has been violated, you will be asked to delete the photos or recordings in question. Please know it is against Florida law to audio record without consent.

## Be aware of your surroundings

### Am I respecting others' rights?

When taking a photo or video, be aware of other patients, their families and our team members who may be in the background or working nearby and have not given you their permission.

Please contact the Baptist Health Privacy office at 904.202.5621 with questions.



Be sure to capture only yourself and your family when taking a photo, video or audio recording.

Cell phones should be in "silent" mode in patient care areas. Please keep cell phones at least three feet away from medical equipment.