

Notice of nondiscrimination

Baptist Health complies with applicable Federal civil rights laws and will admit and provide treatment to patients without regard to the individual's race, color, national origin, sex, religion, age, handicap, sexual orientation or gender identity.

Baptist Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (*large print, audio, accessible electronic formats, other formats*)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call extension 2243 or contact Debbie Spiker at 904.202.2435 or debbie.spiker@bmcjax.com (<mailto:debbie.spiker@bmcjax.com>) .

If you believe that Baptist Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Director of Compliance Program Operations and Section 1557 Coordinator
1660 Prudential Drive, Suite 210, Jacksonville, FL 32207
Phone: 904.202.4145 • Fax: 904.618.2215
Email: Compliance@bmcjax.com (<mailto:Compliance@bmcjax.com>)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance the Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal (<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>) or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available from the Office for Civil Rights. (<http://www.hhs.gov/ocr/office/file/index.html>)

Translations of Notice

- 繁體中文
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469510/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-chinese.pdf>)
- Tiếng Việt
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469509/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-vietnamese.pdf>)
- Español
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469509/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-spanish.pdf>)
- 한국어
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469509/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-korean.pdf>)
- Tagalog
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469510/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-tagalog.pdf>)
- Русский
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469509/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-russian.pdf>)
- العربية
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469509/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-arabic.pdf>)
- Kreyòl Ayisyen
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469508/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-haitian-creole.pdf>)
- Français
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469508/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-french.pdf>)
- Polski
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469507/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-polish.pdf>)
- Português
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469507/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-portuguese.pdf>)
- Italiano
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469507/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-italian.pdf>)

- Deutsch
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469507/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-german.pdf>)
- ગુજરાતી
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469507/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-gujarati.pdf>)
- ภาษาไทย
(<https://res.cloudinary.com/baptisthealth/image/upload/v1624469507/Baptist%202.0/PDF%20Patient%20Forms/BH-non-discrimination-thai.pdf>)